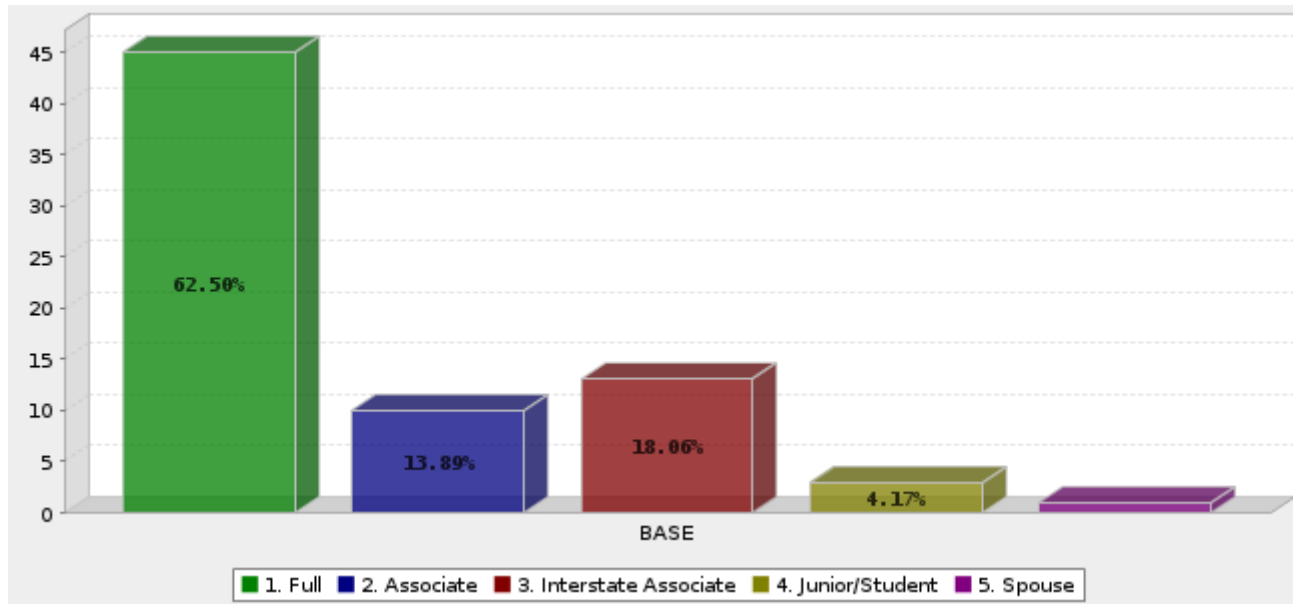


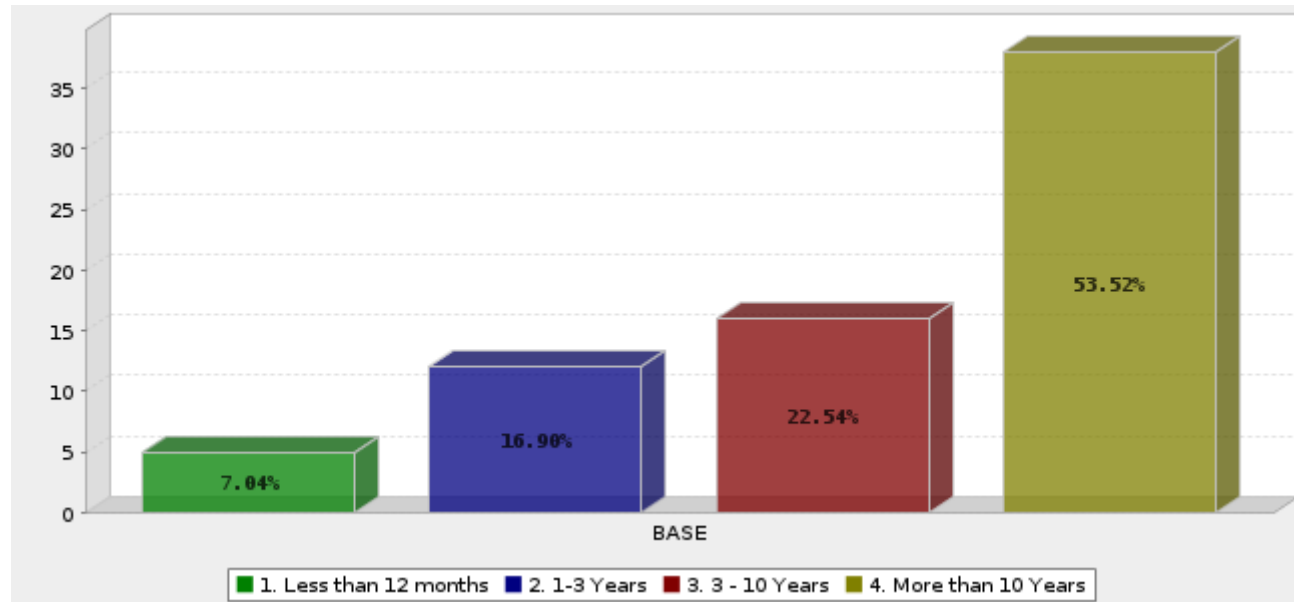
HRTC Member Survey 2023

Q1. Type of membership?



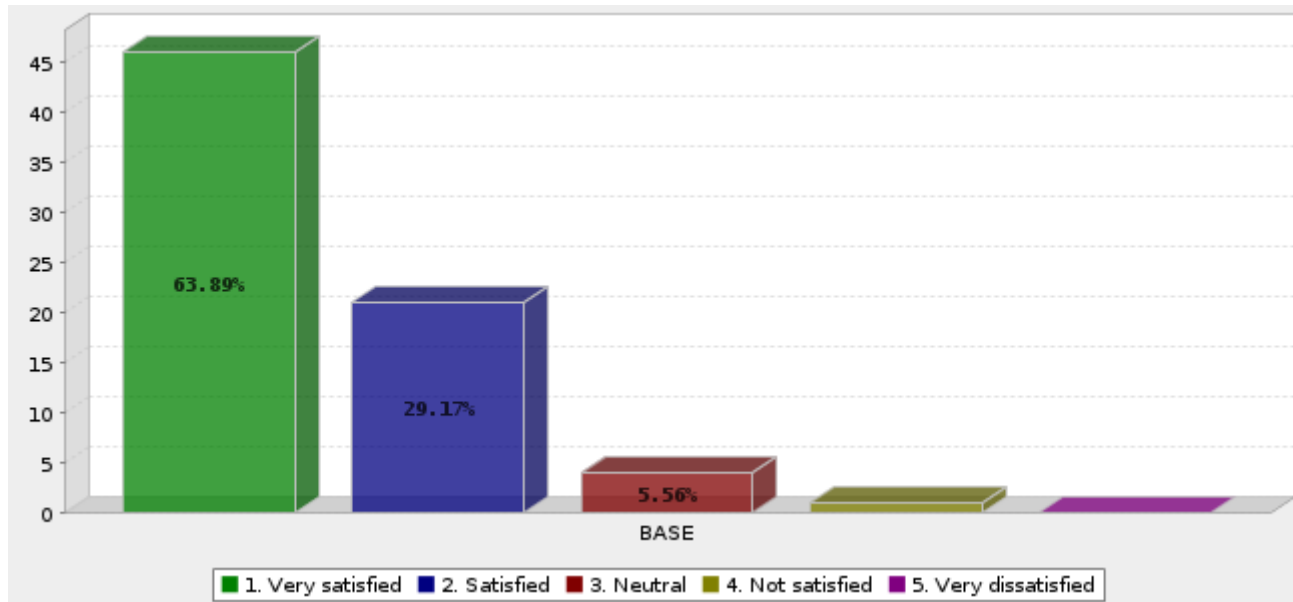
	Answer	Count	Percent
1.	Full	45	62.50%
2.	Associate	10	13.89%
3.	Interstate Associate	13	18.06%
4.	Junior/Student	3	4.17%
5.	Spouse	1	1.39%
	Total	72	100%
Mean : 1.681 Confidence Interval @ 95% : [1.449 - 1.913]		Standard Deviation : 1.005	Standard Error : 0.118

Q2. How long have you been a member?



	Answer	Count	Percent
	1. Less than 12 months	5	7.04%
	2. 1-3 Years	12	16.90%
	3. 3 - 10 Years	16	22.54%
	4. More than 10 Years	38	53.52%
	Total	71	100%
Mean : 3.225		Confidence Interval @ 95% : [2.999 - 3.452]	
		Standard Deviation : 0.974	
		Standard Error : 0.116	

Q3. How satisfied are you with your membership of HRTC



	Answer	Count	Percent
1.	Very satisfied	46	63.89%
2.	Satisfied	21	29.17%
3.	Neutral	4	5.56%
4.	Not satisfied	1	1.39%
5.	Very dissatisfied	0	0.00%
	Total	72	100%
Mean : 1.444		Confidence Interval @ 95% : [1.290 - 1.599]	Standard Deviation : 0.669
			Standard Error : 0.079

Q4. What do you like/value most about the Club ?

Camaraderie
feels like a second home
Great sport, Great members, Great pros
Playing tennis, taking part in tournaments when possible and social event
Really enjoy visiting the Club and interacting with the Pros and other members. Value the heritage and history as well.
Effectiveness of pro's to organise opponents for me to play.
Friendly atmosphere, great experience
The friendly attitude as a collective
the tennis
Comfortable and welcoming environment
The welcoming engagement of the pros as soon as you step in the door. This gesture I think makes the club a people focussed organisation and not just a service provider that runs a tennis court
Excellent professional team.
Friendliness and how welcoming people are
The history and the location
Completion and meeting new people
Friendly atmosphere, the game, the social activities, national & international links and friends made
That it is all inclusive
friendships and mentoring

The club is friendly and welcoming of out of state players.. I find the game the ultimate racquet sport.The coaching and facilities are excellent..I am hoping my 12 year old grandson will soon be playing,,helives in Hobart
Opportunity to play a fun and obscure sport.
Friendly and professional
The history of the club and sport
Access to the court & help from Pro
The great contrast with RMTC and elsewhere, worldwide. The architectural and cultural history of the Hobart Tennis court is a fascinating story, still little known to members.
Brett and Jackson are the core of the club and they make everyone feel welcome and capable in their own ability. They go above and beyond to make it a nice experience for everyone.
The members and the beautiful building
Friendly and welcoming with happy people.
The welcomeness and quality of tennis
its principal objective is tennis, but its also sociable and welcoming
Always very open and welcoming
great sport
The club is friendly and welcoming
Watching the grandson playing tennis
Friendly. Good social atmosphere.
The social aspects including functions, gatherings and casual drinks etc.
Inclusive, sociable sporting excercise

The members, relaxing and socialising.
The game
Friendliness and exercise
Both the social & the "playing" aspects, although for health reasons my playing days are over. Good memories! Also, most importantly, it is such a good club because it is so inclusive.
Camaraderie
Due to travelling and recently sustained injuries, I haven't participated in the Game for a number of years or attended functions, however, your updates have been appreciated
The community and support from professionals
Active committee addressing key issues
Friendly, welcoming, fun, very well run
Historical elements of the building and the game equally; the staff are splendid and do a sterling job overseeing everything on a daily basis, the court holds an aura of past usage and significance, it's like walking into yesteryear for all the right reasons. Carparking useful when it's possible to utilise. Meeting new people and those very experience players whom one can learn much from is of enormous value to me personally.
The lovely members & the club facilities in such a central location--I live in Melbourne
A chance to play with different people
The ease of finding a competitor at my level to play
The history
The Club welcomes and engages with new members
playing tennis; the opportunity to play in various events, whether intra-club, other clubs, meeting/playing/social events with members of other clubs
Good group of members to play tennis and socialise with

Enjoy the game.
Brett
Collegial atmosphere and good club facilities.
playing competitively
Tennis and drinks with friends
Everyone is friendly and welcoming that I have met
The active participation of the pros in arranging matches
It's friendliness and accessibility, simple and efficient operation, beautiful physical presence!
hospitality
Playing Tennis and social contact
The game
the club history and its devotion to the game
Being able to play such a great game, in such an interesting heritage place, all year round.
My history with it
Playing tennis, coaching opportunities, friendships
Friendly, warm, welcoming
The balance of sporting excellence and social ambiance - something for all levels and interests.
the tennis and social events
The opportunity to play such a great game

Q5. Are there any aspects of the Club that you don't like? If so how could this be improved?

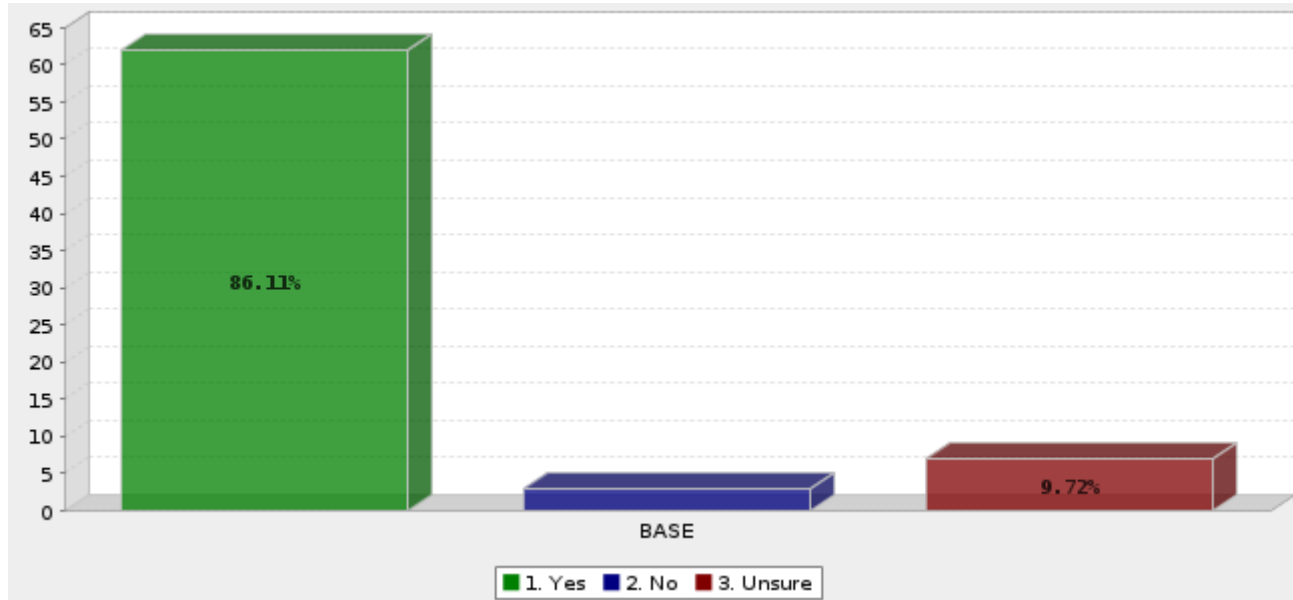
I'd love to see the Butler Room restored to original proportions with stairs and landing relocated outside - a big expensive job, I know, but put it on a wish list!
men's changerooms are tired and need refurbishment - particularly the showers
No
The rising damp in the ladies needs attending too
None
Only a fringe player so not involved in many club social events.
No
Work on attracting younger members is great but needs to be a top priority
No aspects i don't like
No
Air vents in the court ceiling for opening in summer, I avoid playing on hot days or for a few days after it has been hot
The members room is not a very community room as too much bulky furniture. The room should encourage member to be able to be together and easily mix. To much one aspect of conversation as couches are too big. Table also takes up to much room so if members want to read why not use upstairs??
Exiting the Club late at night can be disconcerting but that is probably more about me so I don't think anything further could be done

The club has not enrolled me on RTO. It would be nice to do that.
No pretty happy
No. I value the camaraderie.
A lack of social events at the club and the dilution of the club's and the sport's traditions and history. In the two years no photographic records have been presented by the club to honour and continue the tradition of the Percy Finch or annual Dinner
None for me
parking is always a problem when you have a rental car.
None I can think of at this stage.
The lack of racial and gender diversity.opening the club to a more inclusive demography would be wonderful.
Not a big fan of the Tambour.
I don't like that we have very little money to afford major repairs to the court at short notice such as the impending main wall job, I think we will have to diversify the income of the club from membership only to at least something else (not sure it isn't my speicalty). And mugs not single use cups for tea and coffee
no.
none
no
'permanent'/regular bookings at key times in the afternoon.
I like all aspects
N
Scoring. I wish we could pay some teenager to score matches so that we don't have to and can focus on playing.only
N/a

The signs in the toilet are over the top.
love it all
Nil
None I can think of.
Not since penultimate election
No
Would be good to develop a training option for the court roster - this way would be easier to find someone to train with rather than just booking the club professional
Pretty sure this is on the agenda already, however will mention carpark needs to be floodlit when dark. Existing sensor light inadequate and doesn't always activate. Hard to get a court bookibg at times. Worry with increasing membership this difficulty will increase.
There are times that I have been in Hobart on a weekday (not a public holiday) and the club is locked and not manned.
No
Men's showers could be improved (however they are more than serviceable)
n/a
No
Cost is starting to move towards unaffordable
Perhaps a few premium wines for the Butler room
Inevitably, having a single court restricts opportunity to play when I want to.
Access. I have a busy job. Routine changes a bit. Brett tried really hard to get me on the court but when I look at it online there is the same people booked up on the slots I would like for quite a few weeks in advance. Which is

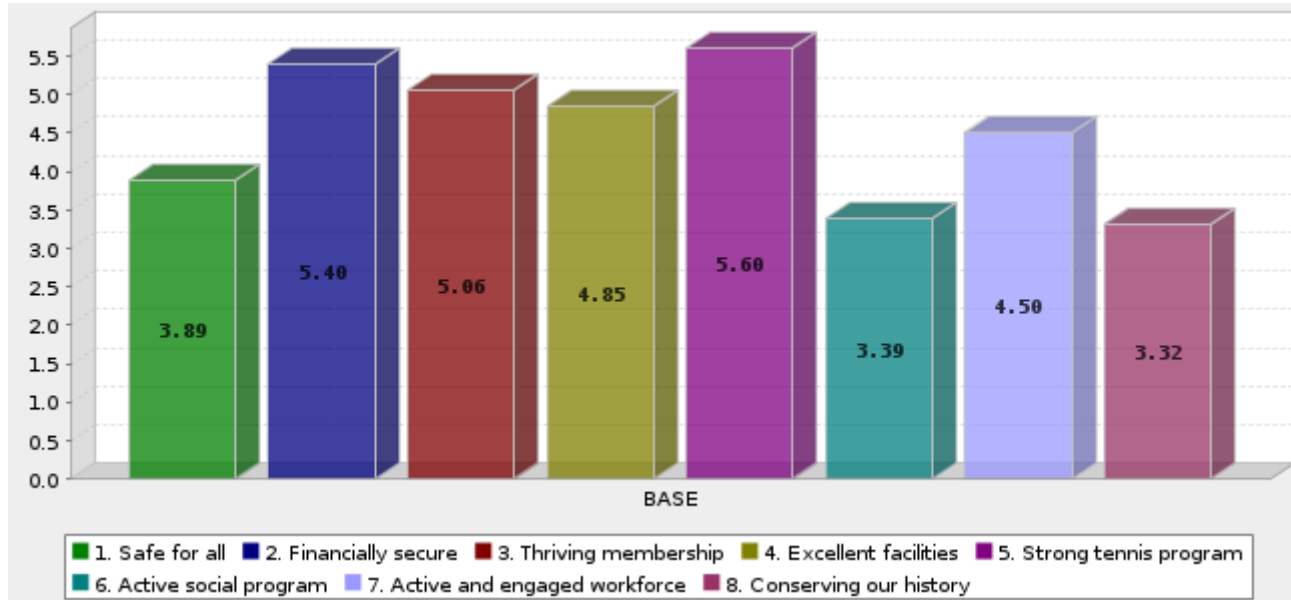
nice for them to play regularly but I just don't feel I have any flexibility to play aside from 9pm. Which is not great for me.
Limited court availability.
some members are treated differently to other members e.g. permanent bookings. Equal treatment
Some people can access regular bookings and others can't
Not so far!
No
Can't think of any -?th' I've missed the evening conviviality- and mixing of different abilities- of the social pennant
very insular & inward focused
Enjoy all aspects
Lack of facilities and amenity
no
Would be good to have more members involved in activities
n/a
N/A
Men's change rooms are showing their age
I appreciate that the social exclusivity of old has been well addressed in recent years. Keep that up. And keep on promoting the juniors and women.
I would like to see more members participate in social events
Would be good to get a greater involvement of more members

Q6. Do you agree with the Club's overall approach, strategic direction and priorities (you can refer to the Club's Strategic Plan on our website)



	Answer	Count	Percent
1.	Yes	62	86.11%
2.	No	3	4.17%
3.	Unsure	7	9.72%
	Total	72	100%
Mean : 1.236		Confidence Interval @ 95% : [1.094 - 1.379]	Standard Deviation : 0.617
		Standard Error : 0.073	

Q7. Please rank the following in order of importance (1 highest to 8 lowest):



Weighted Rank		1	2	3	4	5	6	7	8
Safe for all	3.89								
Financially secure	5.4								
Thriving membership	5.06								
Excellent facilities	4.85								
Strong tennis progra ...	5.6								
Active social progra ...	3.39								

Active and engaged w ...	4.5
Conserving our histo ...	3.32

Data Table

Safe for all	14	19.44%	4	5.56%	4	5.56%	4	5.56%	10	13.89%	5	6.94%	10	13.89%	21	29.17%
Financially secure	7	9.72%	18	25.00%	12	16.67%	12	16.67%	13	18.06%	5	6.94%	3	4.17%	2	2.78%
Thriving membership	14	19.44%	11	15.28%	5	6.94%	9	12.50%	14	19.44%	8	11.11%	9	12.50%	2	2.78%
Excellent facilities	15	20.83%	7	9.72%	9	12.50%	9	12.50%	10	13.89%	7	9.72%	5	6.94%	10	13.89%
Strong tennis progra ...	15	20.83%	9	12.50%	16	22.22%	12	16.67%	7	9.72%	10	13.89%	3	4.17%	0	0.00%
Active social progra ...	1	1.39%	8	11.11%	7	9.72%	8	11.11%	5	6.94%	12	16.67%	11	15.28%	20	27.78%
Active and engaged w ...	2	2.78%	13	18.06%	12	16.67%	11	15.28%	8	11.11%	11	15.28%	10	13.89%	5	6.94%
Conserving our histo ...	4	5.56%	2	2.78%	7	9.72%	7	9.72%	5	6.94%	14	19.44%	21	29.17%	12	16.67%

Q8. What do you consider is the most important improvement needed in Club facilities or infrastructure?

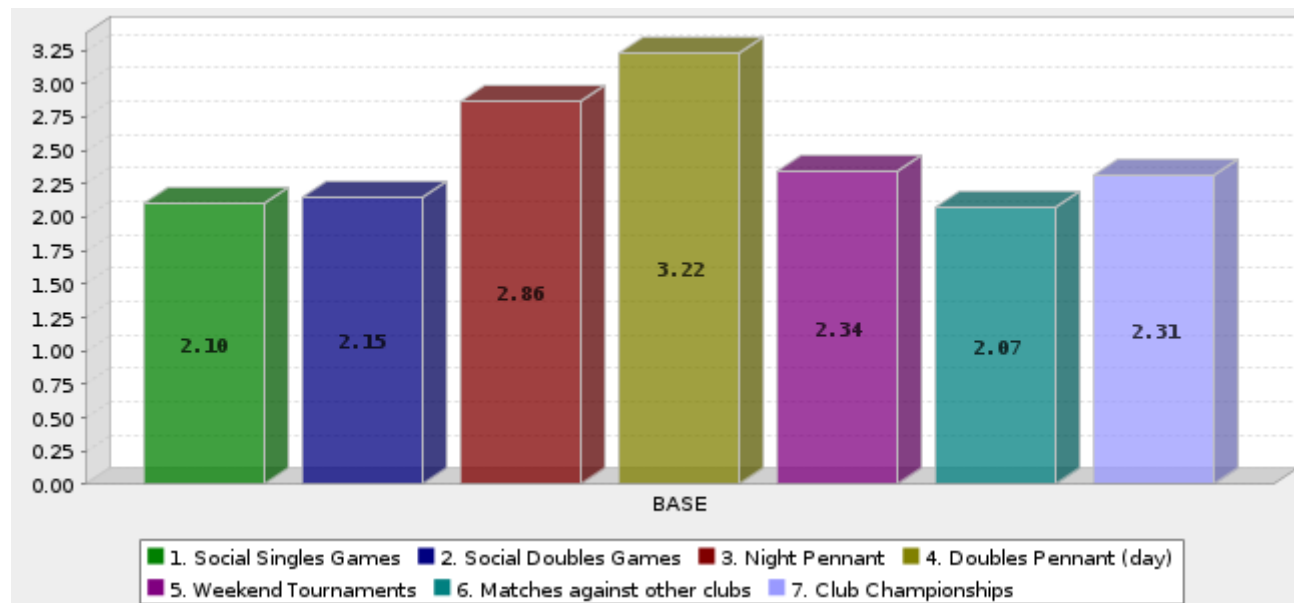
Plaster
demountable bar behind the dedans sliding doors
Long term plan to make the court more accessible/viewable from a social/function space that provide an entertaining area for both members and visitors. There is a disconnect at the moment.
Heating in the dedans
Bathroom facilities could be improved slightly.
1 or 2 additional player/supporter parking spots on site.
No suggestions
Maintenance of the court
Not sure
Maintaining conservation to buildings.
Air vents in the court roof to dissipate heat during summer
The change rooms.
Court walls seem like they always need to be patched up
Can't think of any
Some improvement to the Butler room and East Wing
Court Maintenance

Can't think of anything
Upgraded change rooms.
Men's showers are not waterproof and the cleanliness are seriously subpar. Reduction in outgoing costs ie external ball making needs to be drastically reduced. The Carpark should be available to a doubles games followed by either a single or doubles game. So at any one time a minimum of 5 car spaces should be free. Giving up two car spaces to the pro and assistant pro is not looking after the members interests.
Maintenance of the court - walls and nets
maintenance of historic building fabric which in very large part dates from 1836-1837 (Former Davey Street Brewery Malthouse)
Court resurfacing soon.
A more welcoming threshold between the outside and the inside.the work/shop could be a wonderful front to the street that displayed the history and craftsmen ship of this beautiful sport and the building.
Electronic bar tabs
I think the improvement of the court would be the most important so that we can host more major events
Court maintenance
court surfaces?
ngg
Club rooms are dated and need improving, more ability to socialise. Trophy room is very outdated
Great club, no room for improvement
Current facilities are fit for purpose. A decent coffee machine would a good addition
Car parking could be improved and increased
Maintaining the court
Nothing significant.

no idea
Cleanliness
Whatever the committees/membership think needs to be done on an ongoing basis.
Carry on the good work
NA
Mens showers need to be upgraded - getting dates and extraction fan does not work
Very happy with how things are
Temperature control where possible; permanent bookings possible when desired, secure safe premises, facilities that are inclusive, better heating in changerooms, bigger towels, bit of an overall spruce up would be ideal
I don't know as I do not live in Hobart.
Seems that improvements are already in a action
Men's shower.
n/a
Continual preservation of the building
Probably time for a changeroom upgrade
General court maintenance, nothing specific
Nothing particular.
Incredible space could be utilized better. Ie. The bar. Upstairs. Balcony. Seems a bit wasted.
Improved viewing areas.
Male change Rooms. Potential for damage from showers
Don't know

Continued maintenance of the court itself
Better viewing of the court - could the men's change room become a court viewing area?
Probably to secure/improve the actual court and immediate surrounds given its age
mens showers
Development of the car park into a serious income producing stream for the club
A joint venture deal to develop the car park, keeping 3 or four floors as club amenity inc gym, sauna, snack bar, snooker room, one level of accommodation owned by club,
improved and more use of streaming camera facilities
Club court walls need constant attention
Lighting (Court)
Men's change rooms
integrity of walls, exterior and court interior; complete catering facility upgrade.
Some of the facilities are a bit tired and could do with an up grade

Q9. How interested are you in each of the following Club tennis activities?

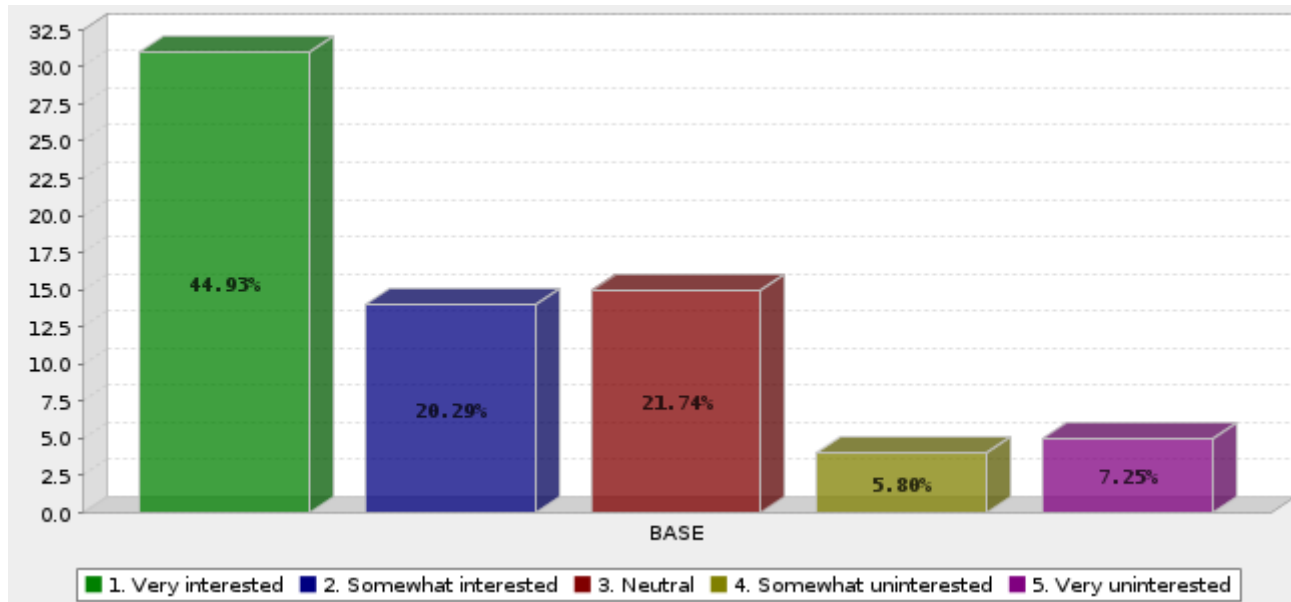


Q9. Overall Matrix Scorecard : How interested are you in each of the following Club tennis activities?

Question	Count	Score
1. Social Singles Games	69	2.101
2. Social Doubles Games	68	2.147
3. Night Pennant	65	2.862
4. Doubles Pennant (day)	67	3.224
5. Weekend Tournaments	67	2.343
6. Matches against other clubs	68	2.074

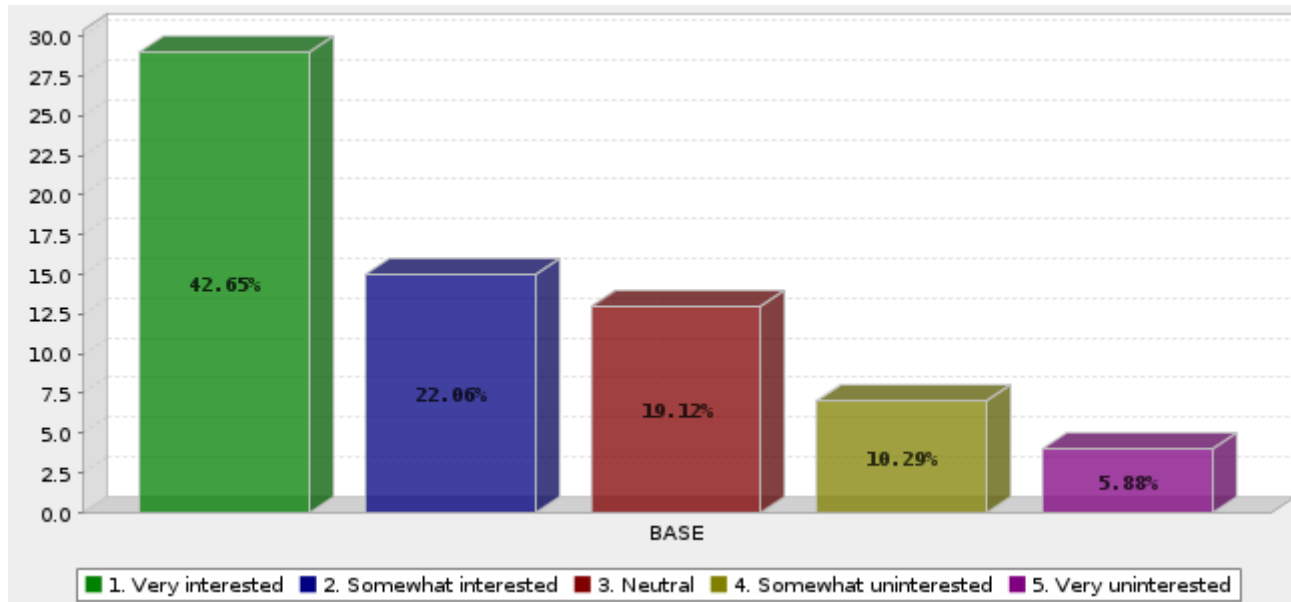
7. Club Championships	67	2.313	
	Average	2.438	

Q9. Social Singles Games



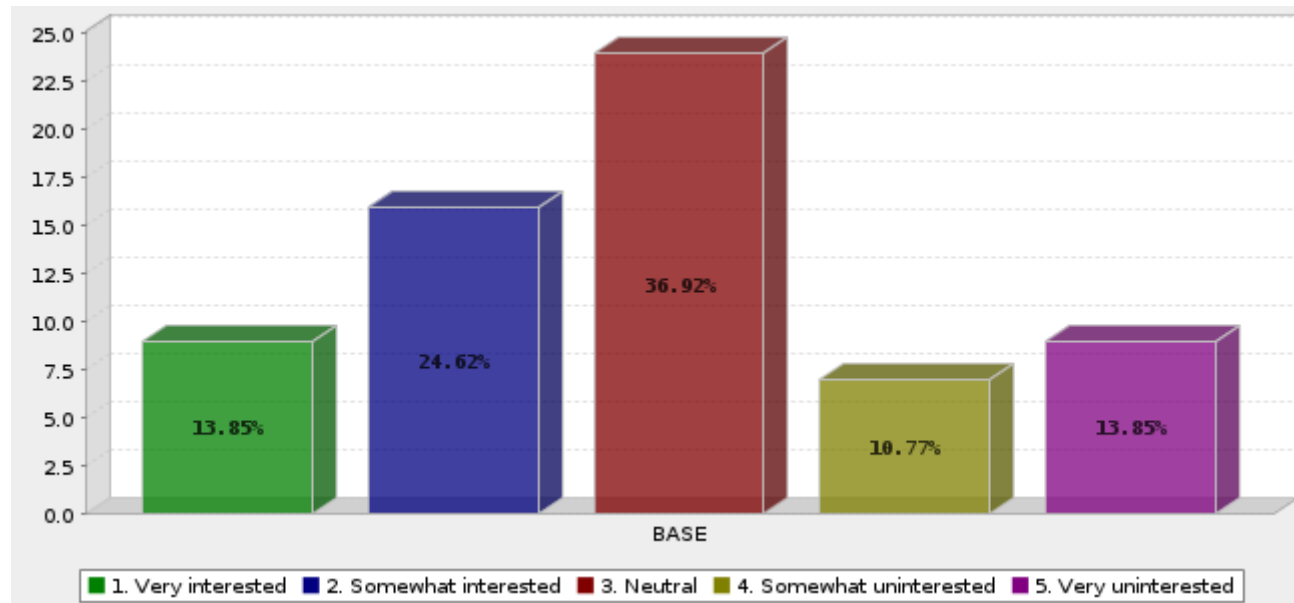
	Answer	Count	Percent
1.	Very interested	31	44.93%
2.	Somewhat interested	14	20.29%
3.	Neutral	15	21.74%
4.	Somewhat uninterested	4	5.80%
5.	Very uninterested	5	7.25%
	Total	69	n = 69.0
Mean : 2.101		Confidence Interval @ 95% : [1.806 - 2.396]	Standard Deviation : 1.250
			Standard Error : 0.151

Q9. Social Doubles Games



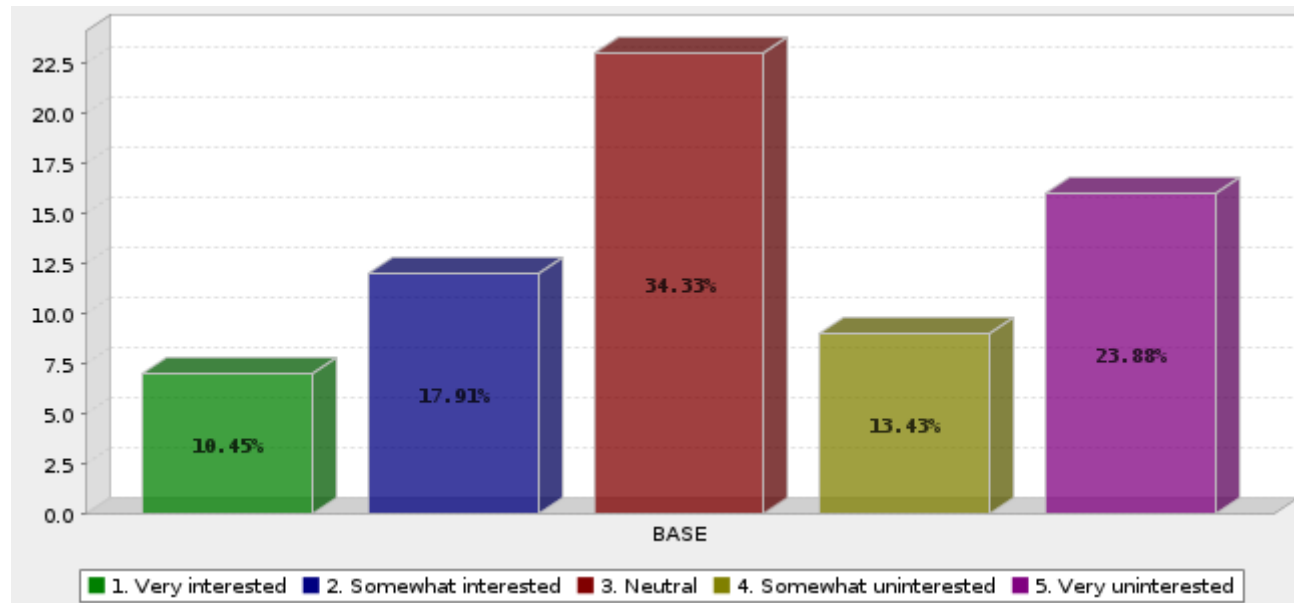
	Answer	Count	Percent
1.	Very interested	29	42.65%
2.	Somewhat interested	15	22.06%
3.	Neutral	13	19.12%
4.	Somewhat uninterested	7	10.29%
5.	Very uninterested	4	5.88%
	Total	68	n = 68.0
Mean : 2.147		Confidence Interval @ 95% : [1.850 - 2.444]	
		Standard Deviation : 1.249	
		Standard Error : 0.151	

Q9. Night Pennant



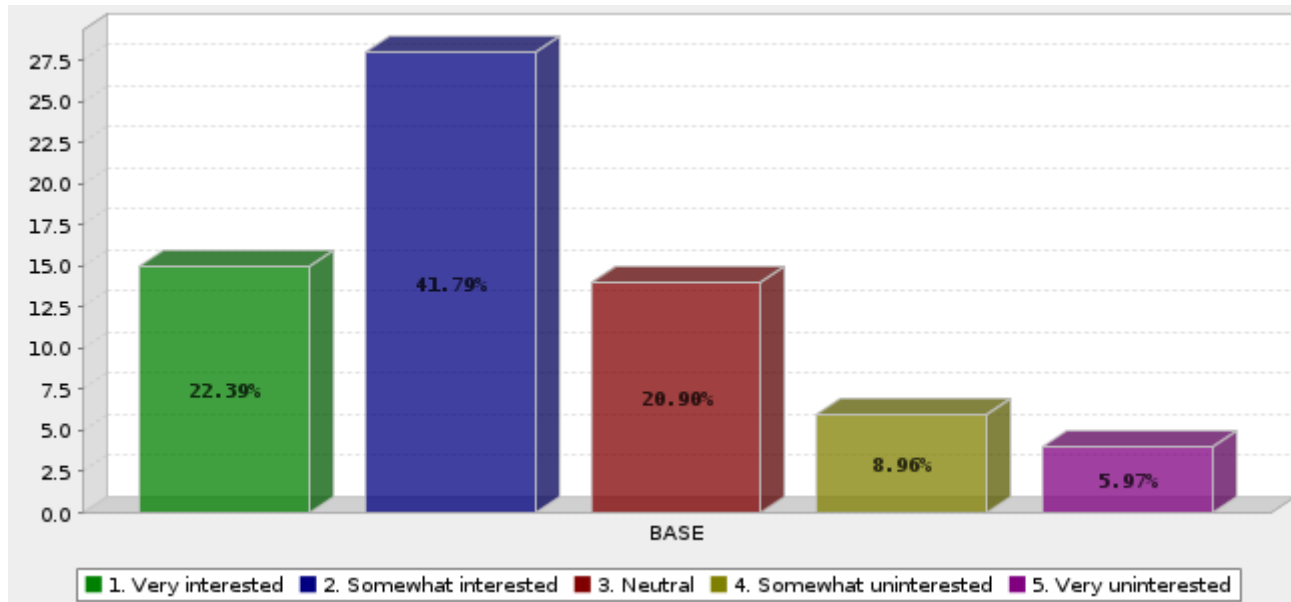
	Answer	Count	Percent
1.	Very interested	9	13.85%
2.	Somewhat interested	16	24.62%
3.	Neutral	24	36.92%
4.	Somewhat uninterested	7	10.77%
5.	Very uninterested	9	13.85%
	Total	65	n = 65.0
Mean : 2.862		Confidence Interval @ 95% : [2.567 - 3.156]	Standard Deviation : 1.210
		Standard Error : 0.150	

Q9. Doubles Pennant (day)



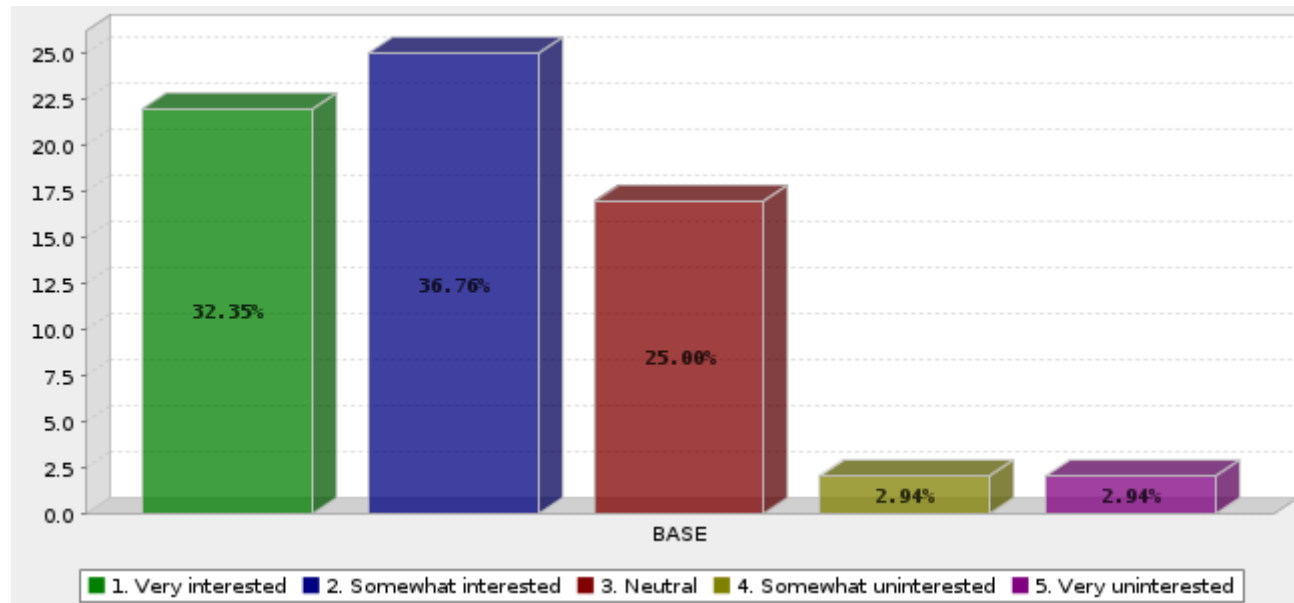
	Answer	Count	Percent
1.	Very interested	7	10.45%
2.	Somewhat interested	12	17.91%
3.	Neutral	23	34.33%
4.	Somewhat uninterested	9	13.43%
5.	Very uninterested	16	23.88%
	Total	67	n = 67.0
Mean : 3.224		Confidence Interval @ 95% : [2.915 - 3.533]	Standard Deviation : 1.289
			Standard Error : 0.157

Q9. Weekend Tournaments



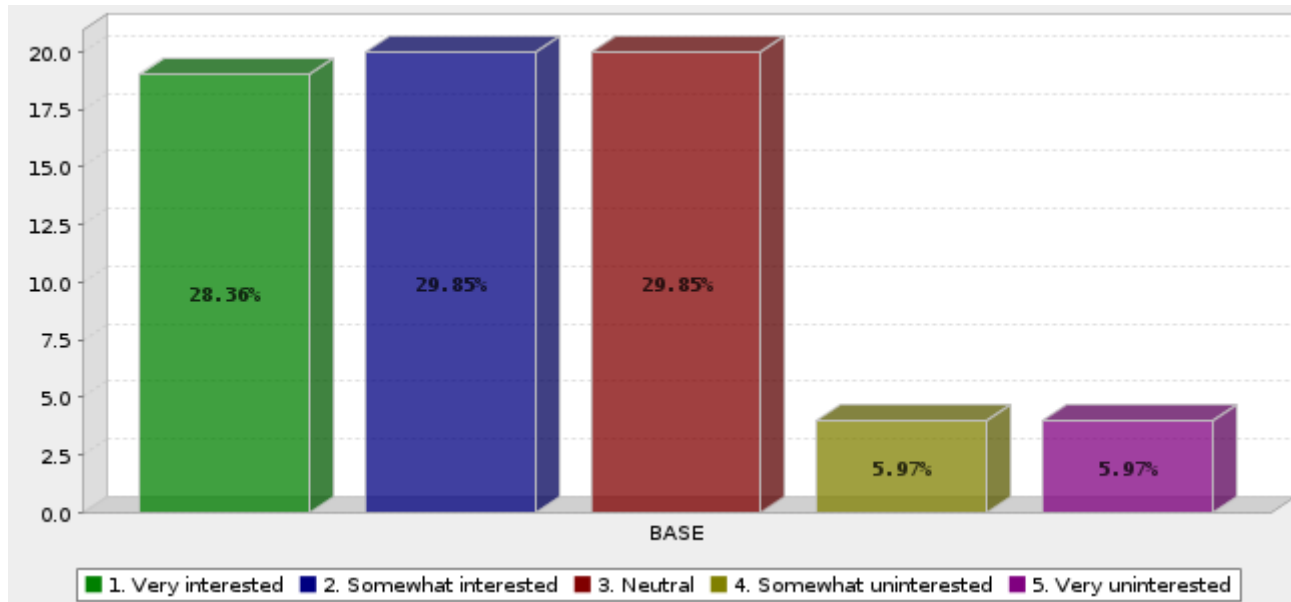
	Answer	Count	Percent
1.	Very interested	15	22.39%
2.	Somewhat interested	28	41.79%
3.	Neutral	14	20.90%
4.	Somewhat uninterested	6	8.96%
5.	Very uninterested	4	5.97%
	Total	67	n = 67.0
Mean : 2.343		Confidence Interval @ 95% : [2.078 - 2.609]	
		Standard Deviation : 1.109	
		Standard Error : 0.135	

Q9. Matches against other clubs



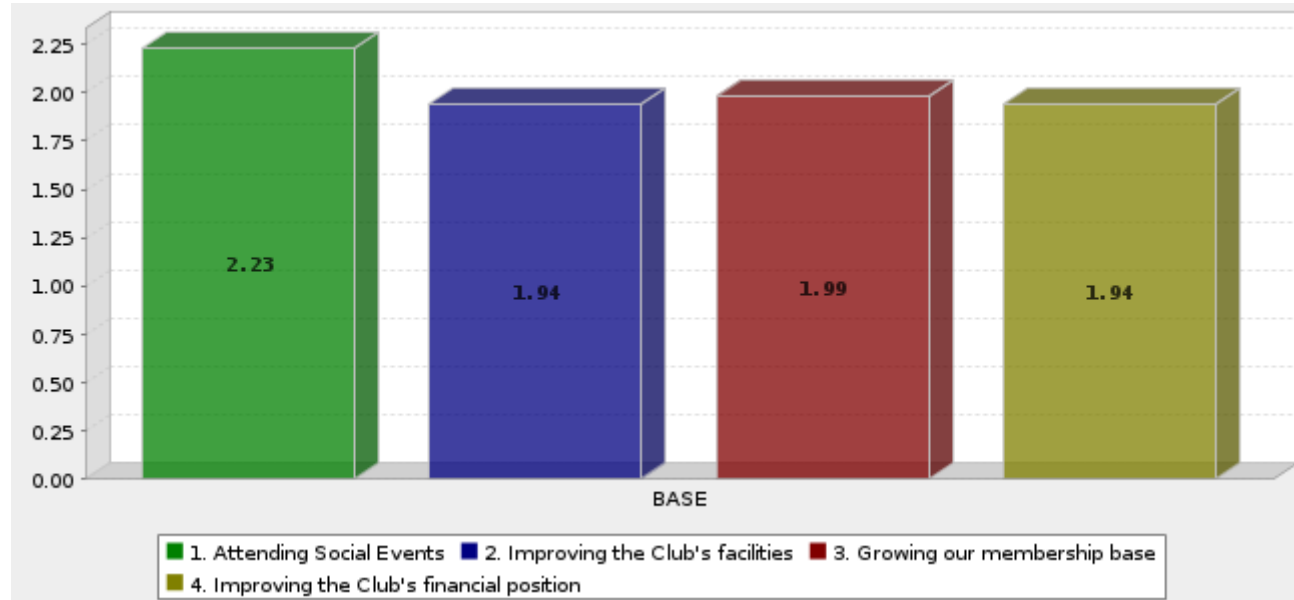
	Answer	Count	Percent
1.	Very interested	22	32.35%
2.	Somewhat interested	25	36.76%
3.	Neutral	17	25.00%
4.	Somewhat uninterested	2	2.94%
5.	Very uninterested	2	2.94%
	Total	68	n = 68.0
Mean : 2.074		Confidence Interval @ 95% : [1.840 - 2.307]	
		Standard Deviation : 0.982	
		Standard Error : 0.119	

Q9. Club Championships



	Answer	Count	Percent
1.	Very interested	19	28.36%
2.	Somewhat interested	20	29.85%
3.	Neutral	20	29.85%
4.	Somewhat uninterested	4	5.97%
5.	Very uninterested	4	5.97%
	Total	67	n = 67.0
Mean : 2.313		Confidence Interval @ 95% : [2.043 - 2.584]	
		Standard Deviation : 1.131	
		Standard Error : 0.138	

Q10. How interested are you in each of the various non-tennis Club activities

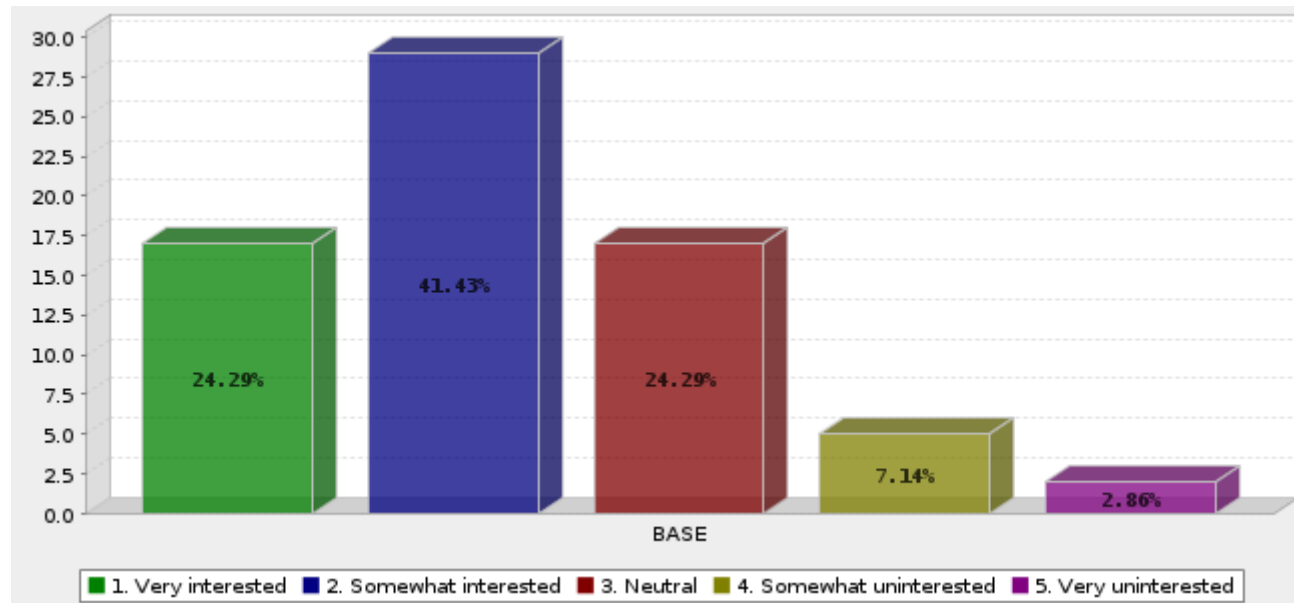


Q10. Overall Matrix Scorecard : How interested are you in each of the various non-tennis Club activities

Question	Count	Score
1. Attending Social Events	70	2.229
2. Improving the Club's facilities	70	1.943
3. Growing our membership base	70	1.986
4. Improving the Club's financial position	70	1.943
Average		2.025

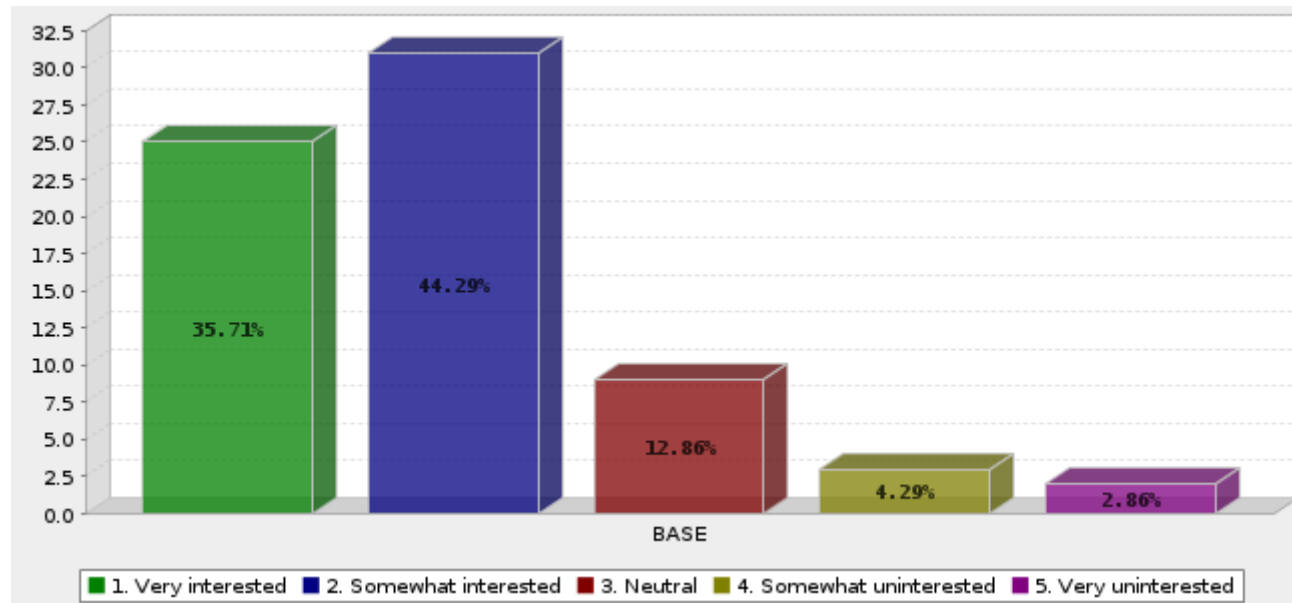


Q10. Attending Social Events



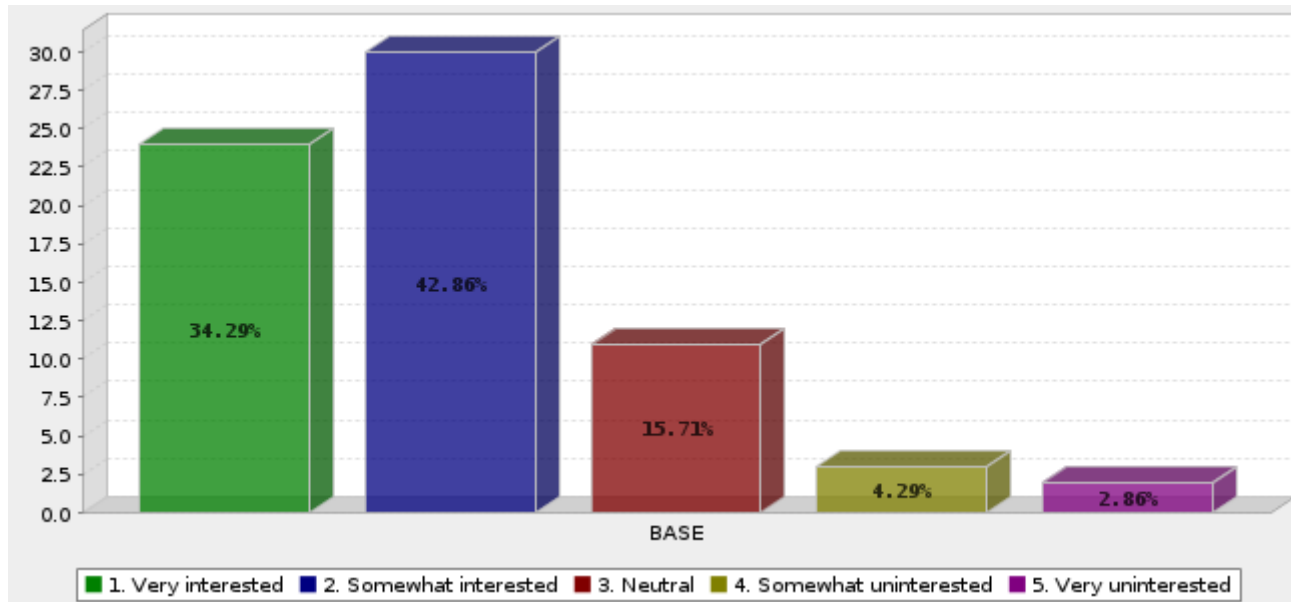
	Answer	Count	Percent
1.	Very interested	17	24.29%
2.	Somewhat interested	29	41.43%
3.	Neutral	17	24.29%
4.	Somewhat uninterested	5	7.14%
5.	Very uninterested	2	2.86%
	Total	70	n = 70.0
Mean : 2.229		Confidence Interval @ 95% : [1.995 - 2.462]	Standard Deviation : 0.995
			Standard Error : 0.119

Q10. Improving the Club's facilities



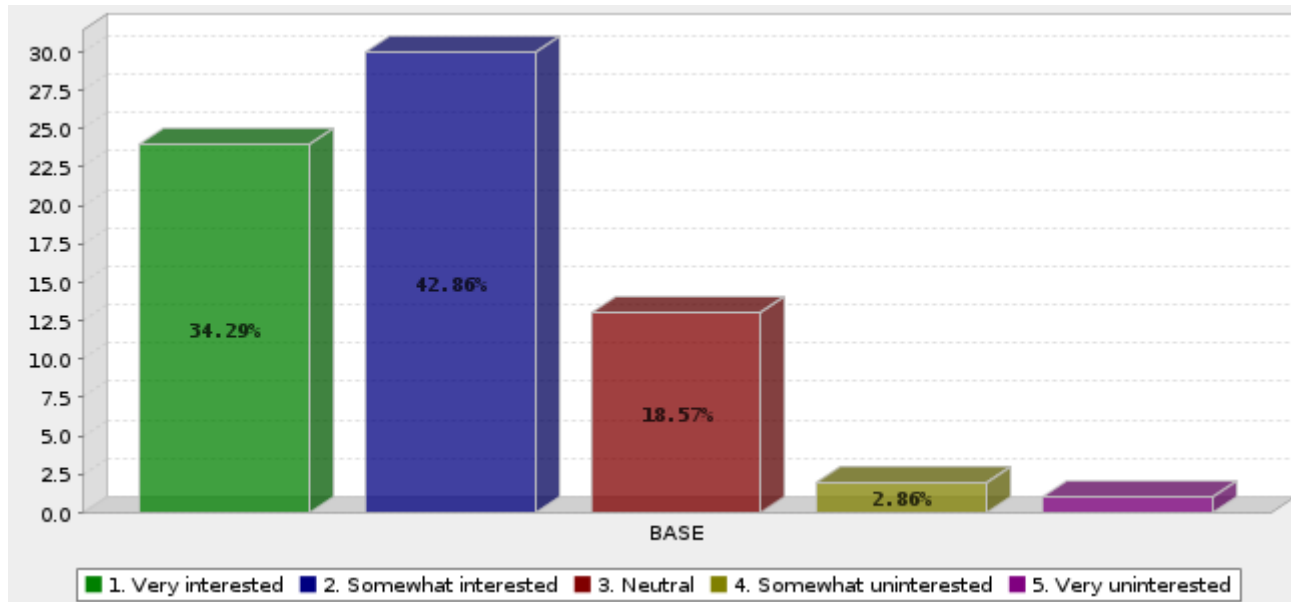
	Answer	Count	Percent
1.	Very interested	25	35.71%
2.	Somewhat interested	31	44.29%
3.	Neutral	9	12.86%
4.	Somewhat uninterested	3	4.29%
5.	Very uninterested	2	2.86%
	Total	70	n = 70.0
Mean : 1.943		Confidence Interval @ 95% : [1.718 - 2.168]	
		Standard Deviation : 0.961	
		Standard Error : 0.115	

Q10. Growing our membership base



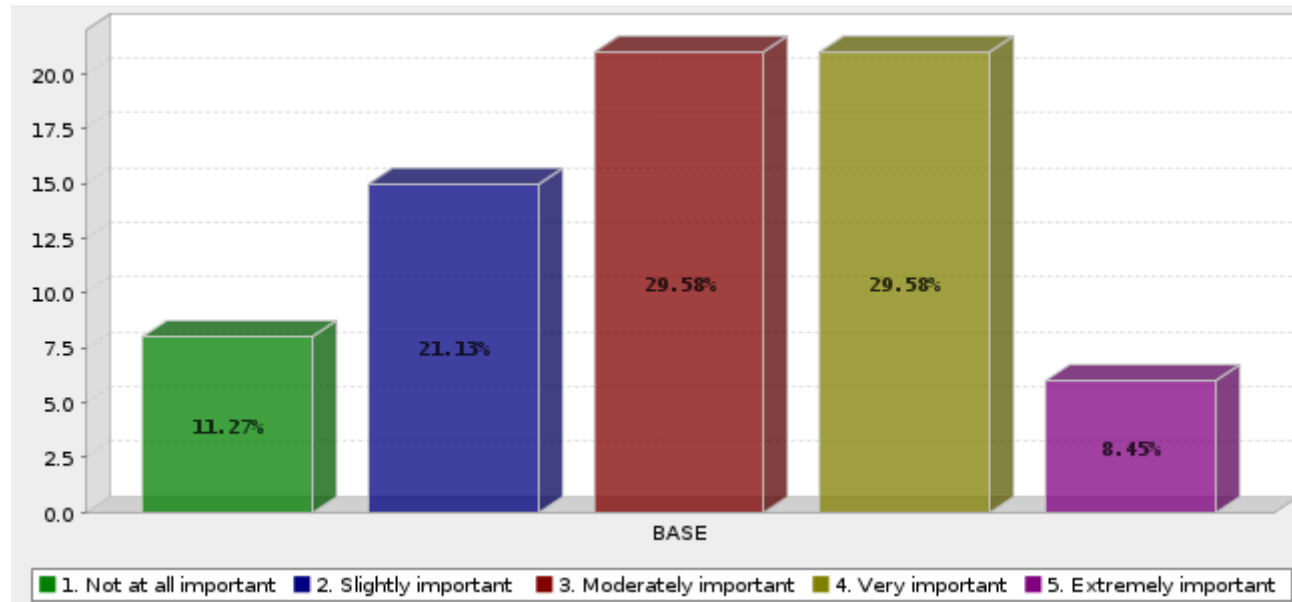
	Answer	Count	Percent
1.	Very interested	24	34.29%
2.	Somewhat interested	30	42.86%
3.	Neutral	11	15.71%
4.	Somewhat uninterested	3	4.29%
5.	Very uninterested	2	2.86%
	Total	70	n = 70.0
Mean : 1.986		Confidence Interval @ 95% : [1.758 - 2.213]	
		Standard Deviation : 0.970	
		Standard Error : 0.116	

Q10. Improving the Club's financial position



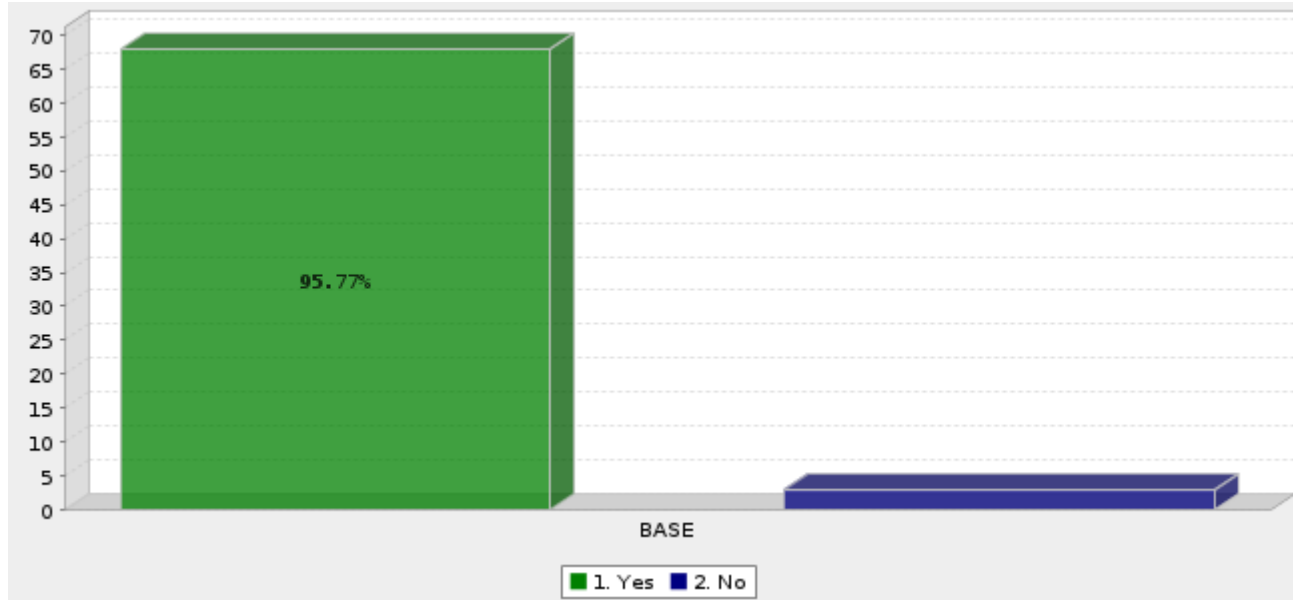
	Answer	Count	Percent
1.	Very interested	24	34.29%
2.	Somewhat interested	30	42.86%
3.	Neutral	13	18.57%
4.	Somewhat uninterested	2	2.86%
5.	Very uninterested	1	1.43%
	Total	70	n = 70.0
Mean : 1.943		Confidence Interval @ 95% : [1.736 - 2.150]	Standard Deviation : 0.883
			Standard Error : 0.106

Q11. How important is improving your game to you ?



	Answer	Count	Percent
	1. Not at all important	8	11.27%
	2. Slightly important	15	21.13%
	3. Moderately important	21	29.58%
	4. Very important	21	29.58%
	5. Extremely important	6	8.45%
	Total	71	100%
Mean : 3.028		Confidence Interval @ 95% : [2.762 - 3.295]	Standard Deviation : 1.146
		Standard Error : 0.136	

Q12. Are you satisfied with the Communications you receive about what is happening with the Club?



	Answer	Count	Percent
	1. Yes	68	95.77%
	2. No	3	4.23%
	Total	71	100%
Mean : 1.042		Confidence Interval @ 95% : [0.995 - 1.089]	Standard Deviation : 0.203
		Standard Error : 0.024	

Q13. What would you like more or less of in terms of information ?

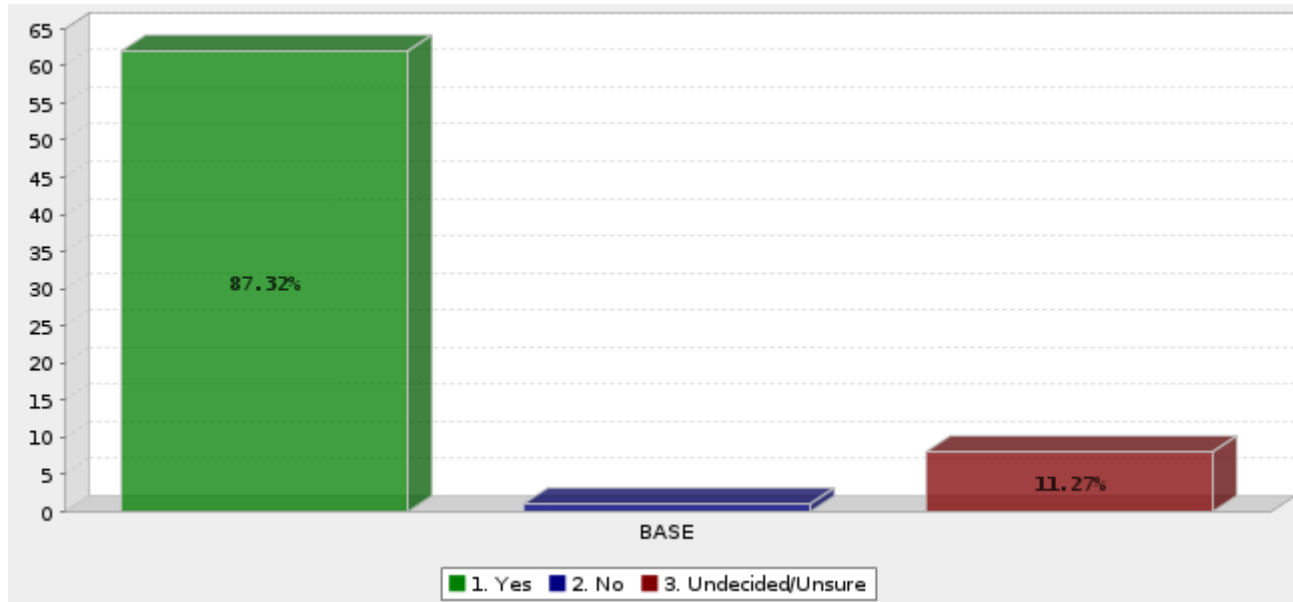
Same
tournament reports and advertisement of club championship matches - perhaps trying to schedule a CC match for each first friday drinks
Happy as things are
Happy with what is provided.
About the right balance now.
More
fine as it is
Nothing
I often miss reading about the competitions, its entirely my fault but I often fail to read the emails or see the signs on the front desk. Perhaps nothing needs to change here but I think what might help is a small board somewhere near the front door with slide out strips that can have the next five competitions written on a separate strip, the dates(s) of the event and the closing date for applications. This would be a very quick visual check of what was coming without having to open an email or read through various notes, sort of one stop shop visual glance.
Good at current tome
My only request would be to get more warning about tournaments and visiting clubs so I can organise my own life and try and get involved
Nothing comes to mind
Financial information is important if underestimated.

More information about areas of the club that are under repair. Plumbers have been in and out but members haven't been informed via the newsletter if there has been significant water damage somewhere
Good balance, no change
Happy with current situation
The balance is good.
I'd be keen to hear more initiatives about the clubs members and hear their voices as part of a social work force.
Communication of information is abundant
I would like information on what the club is talking about changing but have been bogged down in committee meetings
happy with current info
current situation seems good to me
no
Nothing, information is good
Info level just right
More
More social news
N/a
There is very some good communications, eg committee meeting updates (a great initiative), newsletters and Facebook posts. There are a couple of areas that could be worth considering. 1. It is a trend that only tournament participants are informed of the tournament draw. Not a big issue for smaller tournaments, but for bigger tournaments, members can be in the dark as to when the matches are scheduled and when to come and watch. 2. There is only a public Facebook page which obviously anyone can see and therefore there needs to be care as to what is posted there. It could be worth considering also having a private Facebook group which would be an ideal medium for internal news and chatter, where members can contribute as well.

happy as is
overseas visitors
The same
About right
Satisfied with the communication
A little more
same
Happy with current info
N/A
More detailed financial information. Of the sporting Clubs, professional organizations, social clubs, etc. that I belong to I ALWAYS read the annual report, including the financials. They should ALWAYS be easy to find, and not in the small print.
Enough info thanks
More notice of Championships/tornaments/pennants etc
same - all good
Nothing
-
A broad monthly update would be nice. Just an update on upcoming tournaments, winners, club news, etc
Neither
Seems right
Activities at other Australian clubs.

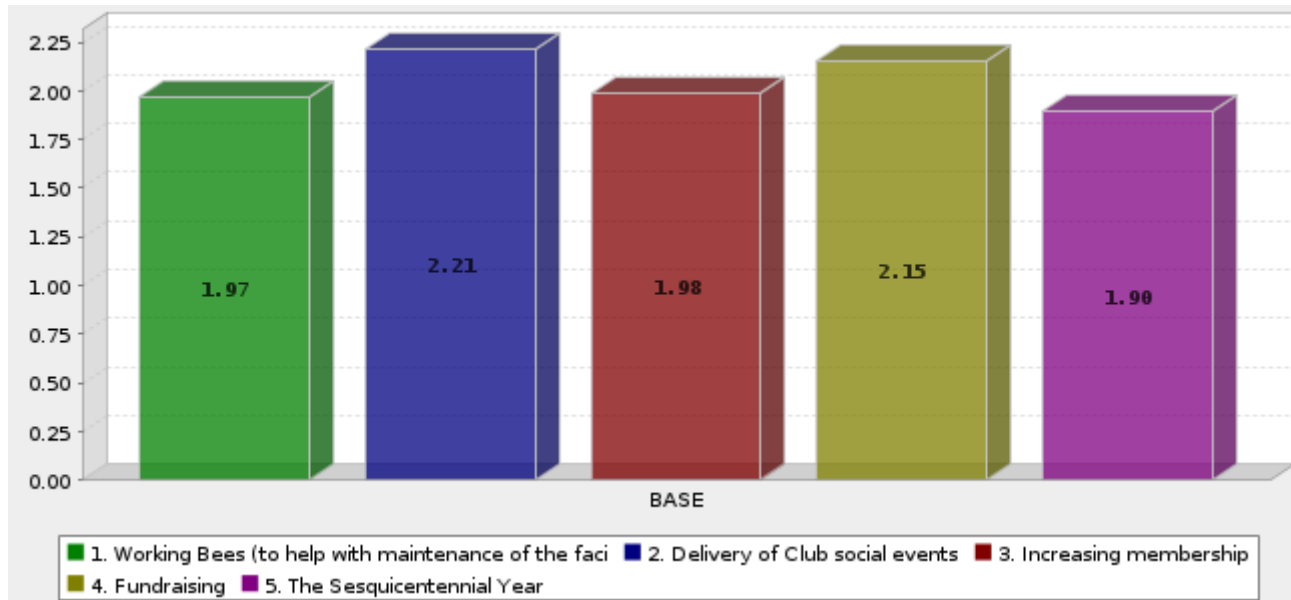
detailed information on club financial position
Financial sustainability and any potential member liability
Possibly more information about tournaments and who is welcome to play
Happy as is
As well as summary of committee, summary of events
It is just right, the committee meeting briefing are very good
Impartial to communications
more streaming of club matches
No need for changes
n/a
More information on the sport outside Hobart
Details of playing schedule for weekend tournaments (ie what goes up on the white board)
What i receive suits my needs perfectly

Q14. Given the need to ensure the Club remains financially viable (including the need to protect and maintain the building and heritage), do you think you receive value for money from the membership and game fees you pay?



	Answer	Count	Percent
	1. Yes	62	87.32%
	2. No	1	1.41%
	3. Undecided/Unsure	8	11.27%
	Total	71	100%
Mean : 1.239		Confidence Interval @ 95% : [1.090 - 1.389]	
		Standard Deviation : 0.643	
		Standard Error : 0.076	

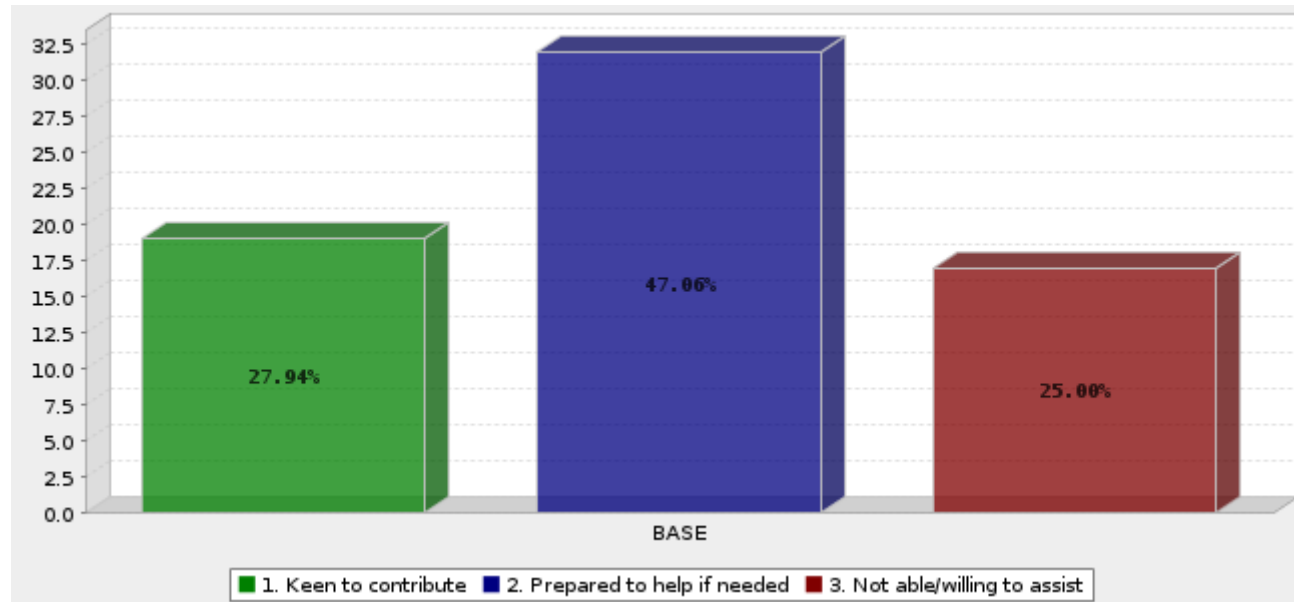
Q17. Which of the following Club's activities would you be prepared to help deliver?



Q17. Overall Matrix Scorecard : Which of the following Club's activities would you be prepared to help deliver?

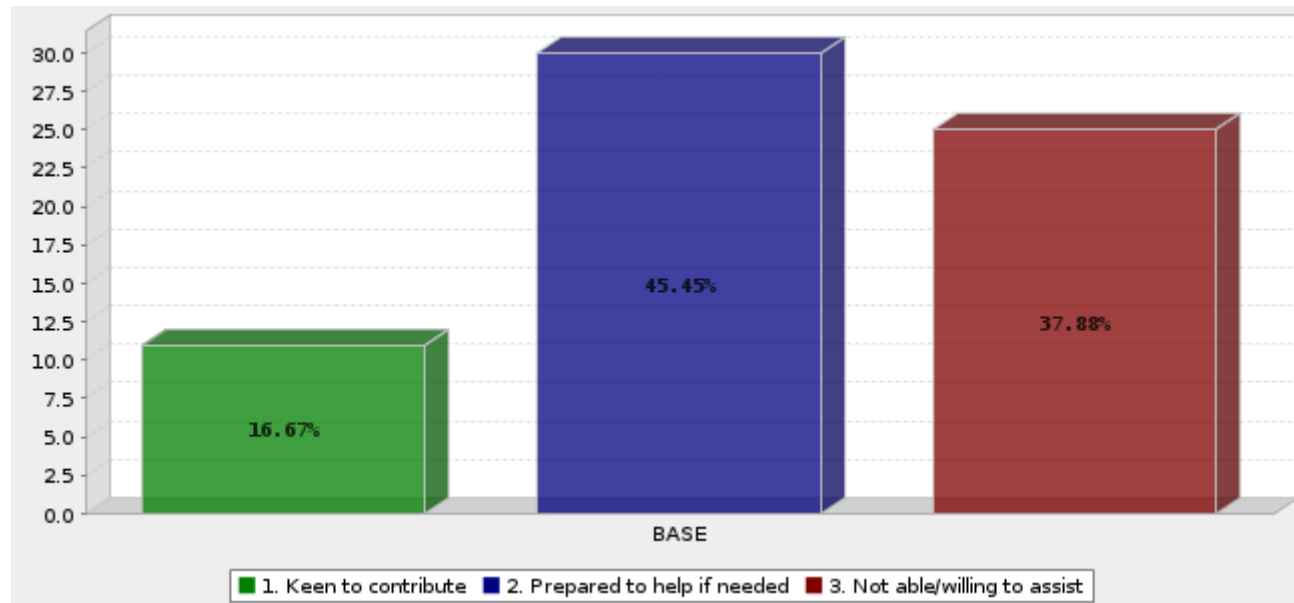
Question	Count	Score
1. Working Bees (to help with maintenance of the facilities)	68	1.971
2. Delivery of Club social events	66	2.212
3. Increasing membership	65	1.985
4. Fundraising	65	2.154
5. The Sesquicentennial Year	67	1.896
Average		2.043

Q17. Working Bees (to help with maintenance of the facilities)



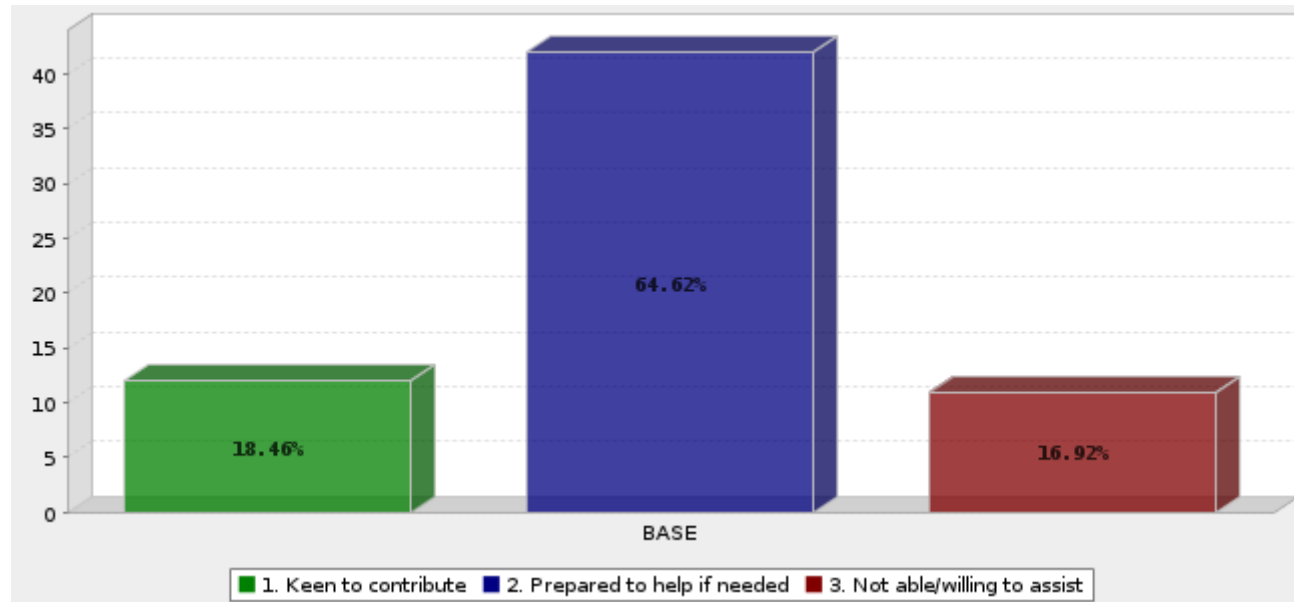
	Answer	Count	Percent
	1. Keen to contribute	19	27.94%
	2. Prepared to help if needed	32	47.06%
	3. Not able/willing to assist	17	25.00%
	Total	68	n = 68.0
Mean : 1.971		Confidence Interval @ 95% : [1.797 - 2.145]	
		Standard Deviation : 0.732	
		Standard Error : 0.089	

Q17. Delivery of Club social events



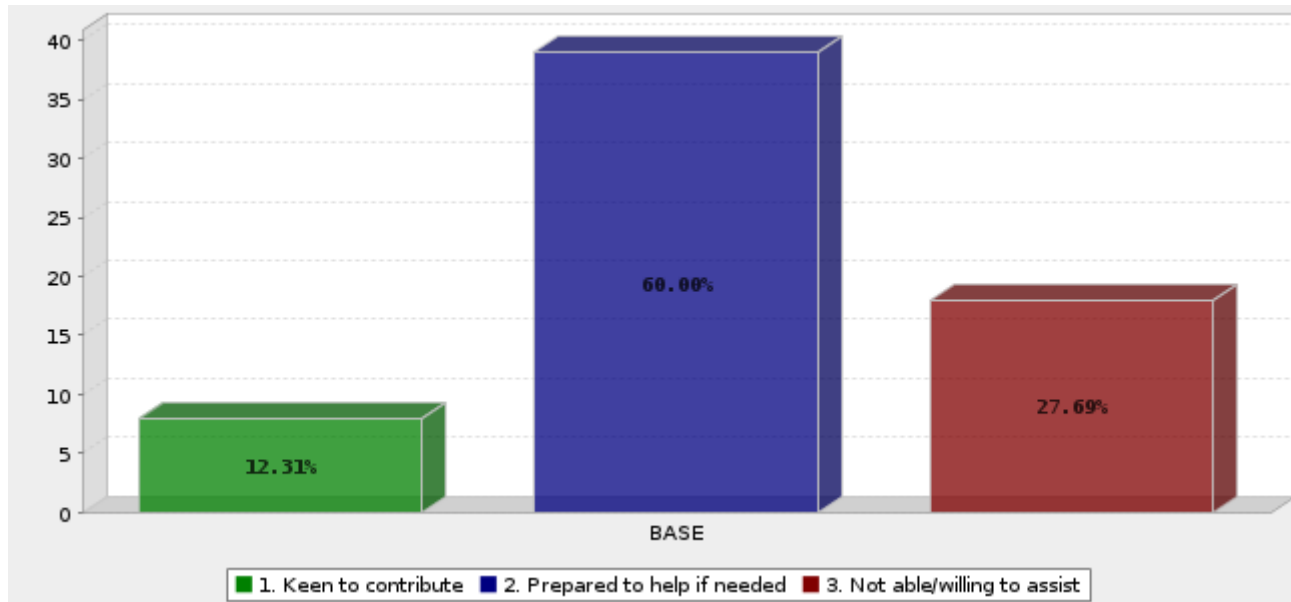
	Answer	Count	Percent
	1. Keen to contribute	11	16.67%
	2. Prepared to help if needed	30	45.45%
	3. Not able/willing to assist	25	37.88%
	Total	66	n = 66.0
Mean :	2.212	Confidence Interval @ 95% : [2.040 - 2.384]	Standard Deviation : 0.713
			Standard Error : 0.088

Q17. Increasing membership



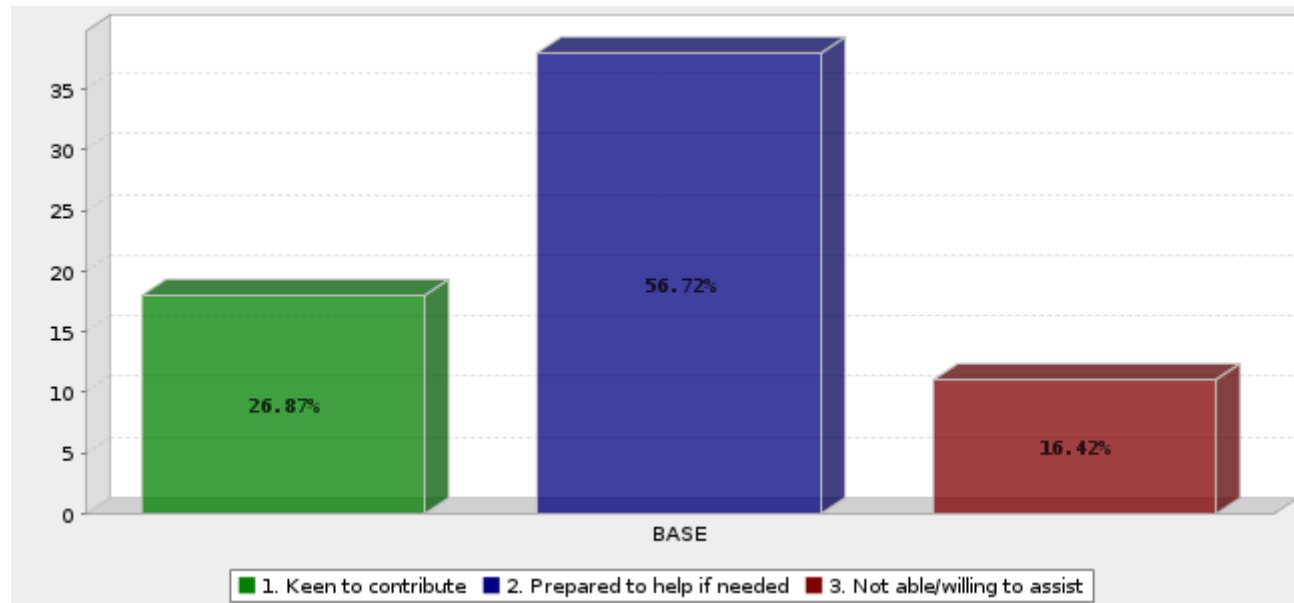
	Answer	Count	Percent
	1. Keen to contribute	12	18.46%
	2. Prepared to help if needed	42	64.62%
	3. Not able/willing to assist	11	16.92%
	Total	65	n = 65.0
Mean :	1.985	Confidence Interval @ 95% : [1.839 - 2.130]	Standard Deviation : 0.599
			Standard Error : 0.074

Q17. Fundraising



	Answer	Count	Percent
	1. Keen to contribute	8	12.31%
	2. Prepared to help if needed	39	60.00%
	3. Not able/willing to assist	18	27.69%
	Total	65	n = 65.0
Mean : 2.154		Confidence Interval @ 95% : [2.004 - 2.304]	
		Standard Deviation : 0.618	
		Standard Error : 0.077	

Q17. The Sesquicentennial Year



	Answer	Count	Percent
	1. Keen to contribute	18	26.87%
	2. Prepared to help if needed	38	56.72%
	3. Not able/willing to assist	11	16.42%
	Total	67	n = 67.0
Mean : 1.896		Confidence Interval @ 95% : [1.739 - 2.052]	
		Standard Deviation : 0.654	
		Standard Error : 0.080	

Q15. Have you any other comments/suggestions?

You're doing a great job
Keep up the good work
Keep up the good work
Am happy with my current position within the club.
No
I think the court street address for use when calling an ambulance should be next to the defibrillator on the wall. Something like, In an emergency dial "000" court address.....
Yes maintain the club facilities to a high standard as it bodes well for attracting new members and encourages members to respect the club in my opinion.
No. I am fairly new to the club and it seems like it has been run pretty well for the past 120 years without my input
It's a great and welcoming club
I would like to see mixed level pennant teams of 3 or 4 players matched at each level with teams made up by the Pro in each team and a short duration of pennant
Really enjoy being a member, always feel welcome
I currently live interstate so don't get to the club often
Keep on with the good work. As an interstate member, I can't contribute much but appreciate the efforts of the staff, committee and volunteers.
The club needs to compare itself with how it sits in line with other clubs internationally. The current club is akin to a 24hour zap. Swipe in, exercise and leave. Don't use the showers because it's unhygienic, don't visit the club

after hours because there won't be any social events. The club used to be a home away from home for many who shared a love of tennis. Now legacy members are quitting their membership. The committee needs to reevaluate their strategic framework and if it doesn't want to preserve the culture of the club the core structure of the committee and its members need to retire

Survey was good. Pros need profiling in newsletters

My PhD will be completed in the next two months, it is all about the Hobart tennis court and the brewery.

Nil at this stage.

Having recently visited other clubs,I am a proud member of Our club and I think that we should be proud of the nurturing community and beautifully maintained building that we have at home.

Some sort of community chat group for organising games would be beneficial.

Thank you for asking the members

keep the focus on tennis. don't have social members. Keep a committee of members in charge of the club -don't have a manager (including a professional) running the club and don't outsource social/catering except where the numbers require it.

keep up the good work!

Current fee structure is affordable. Future increases in fees would make it unaffordable for me, and I would re-evaluate my membership

Keep up the good work

I despair at the demise of night pennant. I understand that dinners are not what everyone wants but is it sad when people now rush off as soon as they can. Also, night pennant used to be exciting: there were themes and a decent prize at the end (not a bottle of wine again). Then pennants started to be churned out like a production line and each pennant lost significance. There also used to be excitement about the MVP (and also with a prize) but now that is completely ignored with no acknowledgment. Please, try to make night pennant interesting again.

Club's going well

Not interested in tennis activities nowadays only because for health reasons I can no longer play.

Am unable to play
Good survey.
no
Some way to meet more of the members would be good because there are usually only a small portion of people you bump into depending on booking schedules. An accessible spreadsheet or similar with contact details for members (those who are comfortable to share such information) enabling one to get in touch with others as required.
No
No
Handicap included in the match reminder emails sent 24 hours prior to the match
As an interstate member, it would be great to understand the best way to get involved in the club when I travel to Hobart. I could always just speak to someone of course, so no need to give this too much thought.
No
-
Consider a major court window upgrade to a new, uniform opaque material
No
I don't believe the seven day operating model has achieved its objectives. Given the additional cost of this model I consider that it should be regularly reviewed.in terms of outcomes and set deliverables. Why do we need pros during the day but not after 5pm? The opportunity cost to the Club is a reduction in facilities and particularly a reduction in maintenance budget.
No
Thanks for all the good work!
NO, a club well managed at every level

Juniors should be virtually free, until 25, where they pay a joining fee to join senior membership. Others joining should pay full freight on fees. Fees are too low - game fees are appropriate - member fees should be doubled immediately and excess should be allocated to turning the car park into revenue generating facilities and amenity for all members and reciprocal members.

n/a

The club is going very well, long may that continue

Ranking those 8 elements is impossible - they're all really important. Congrats to the committees of the past few years - answering these questions reminds us of how very much you have achieved: works on the building fabric, energy, maintenance, workforce and committees. Keep on as you're going!

It would be nice if there was more support for social functions. This is something all members need to help work on